|  |
| --- |
| **Trend of Annual Disposal of Complaints** |
| **SN** | **YEAR** | **Carried forwardfrom previous year** | **Received during the year** | **Resolved during the year** | **Resolved/Pending at the end of the year** |
|  |  | **NSE** | **BSE** | **MCX** | **NSE** | **BSE** | **MCX** | **NSE** | **BSE** | **MCX** | **NSE** | **BSE** | **MCX** |
| **1** | **2017-18** | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 |
| **2** | **2018-19** | 0 | 0 | 0 | 3 | 0 | 2 | 3 | 0 | 2 | 0 | 0 | 0 |
| **3** | **2019-20** | 0 | 0 | 0 | 9 | 0 | 0 | 9 | 0 | 0 | 0 | 0 | 0 |
| **4** | **2020-21** | 0 | 0 | 0 | 16 | 0 | 6 | 16 | 0 | 6 | 0 | 0 | 0 |
| **5** | **2021-22** | 0 | 0 | 0 | **14** | **1** | **1** | **14** | **1** | **1** | **0** | 0 | 0 |
| **6** | **2022-23** | 0 | 0 | 0 | **12** | **0** | **1** | **11** | **0** | **1** | **1** | 0 | 0 |
|   | **Grand Total** | **0** | **0** | **0** | **54** | **1** | **11** | **53** | **1** | **11** | **1** | **0** | **0** |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| **Trend of Monthly Disposal of Complaints 2022-23** |
| **S.N** | **MONTH** | **Carried forwardfrom previous month** | **Received** | **Resolved\*** | **Pending\*\*** |
|  |  | **NSE** | **BSE** | **MCX** | **NSE** | **BSE** | **MCX** | **NSE** | **BSE** | **MCX** | **NSE** | **BSE** | **MCX** |
| **1** | **Apr-22** |   |   |   | 1 |   | 1 | 1 |   |   | 0 | 0 | 1 |
| **2** | **May-22** |   |   | 1 | 1 |   |   |   |   | 1 | 1 |   | 0 |
| **3** | **Jun-22** | 1 |   |   | 1 |   |   | 1 |   |   | 1 |   |   |
| **4** | **Jul-22** | 1 |   |   |   |   |   | 1 |   |   | 0 |   |   |
| **5** | **Aug-22** | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| **6** | **Sep-22** | 0  | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| **7** | **Oct-22** | 0  | 0 | 0 | 4 | 0 | 0 | 3 | 0 | 0 | 1 | 0 | 0 |
| **8** | **Nov-22** | 1  | 0 | 0 | 2 | 0 | 0 | 2 | 0 | 0 | 1 | 0 | 0 |
| **9** | **Dec-22** | 1  | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 0 |
| **10** | **Jan-23** | 1  | 0 | 0 | 2 | 0 | 0 | 2 | 0 | 0 | 1 | 0 | 0 |
| **11** | **Feb-23** |   |   |   |   |   |   |   |   |   |   |   |   |
| **12** | **Mar-23** |   |   |   |   |   |   |   |   |   |   |   |   |
|  | **Grand Total** | **1** | **0** | **0** | **12** | **0** | **1** | **11** | **0** | **1** | **1** | **0** | **0** |