|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Trend of Annual Disposal of Complaints** | | | | | | | | | | | | | |
| **SN** | **YEAR** | **Carried forward from previous year** | | | **Received during the year** | | | **Resolved during the  year** | | | **Resolved/Pending at the end of the year** | | |
|  |  | **NSE** | **BSE** | **MCX** | **NSE** | **BSE** | **MCX** | **NSE** | **BSE** | **MCX** | **NSE** | **BSE** | **MCX** |
| **1** | **2017-18** | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 |
| **2** | **2018-19** | 0 | 0 | 0 | 3 | 0 | 2 | 3 | 0 | 2 | 0 | 0 | 0 |
| **3** | **2019-20** | 0 | 0 | 0 | 9 | 0 | 0 | 9 | 0 | 0 | 0 | 0 | 0 |
| **4** | **2020-21** | 0 | 0 | 0 | 16 | 0 | 6 | 16 | 0 | 6 | 0 | 0 | 0 |
| **5** | **2021-22** | 0 | 0 | 0 | **14** | **1** | **1** | **14** | **1** | **1** | **0** | 0 | 0 |
| **6** | **2022-23** | 0 | 0 | 0 | **12** | **0** | **1** | **11** | **0** | **1** | **1** | 0 | 0 |
|  | **Grand Total** | **0** | **0** | **0** | **54** | **1** | **11** | **53** | **1** | **11** | **1** | **0** | **0** |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| **Trend of Monthly Disposal of Complaints 2022-23** | | | | | | | | | | | | | |
| **S.N** | **MONTH** | **Carried forward from previous month** | | | **Received** | | | **Resolved\*** | | | **Pending\*\*** | | |
|  |  | **NSE** | **BSE** | **MCX** | **NSE** | **BSE** | **MCX** | **NSE** | **BSE** | **MCX** | **NSE** | **BSE** | **MCX** |
| **1** | **Apr-22** |  |  |  | 1 |  | 1 | 1 |  |  | 0 | 0 | 1 |
| **2** | **May-22** |  |  | 1 | 1 |  |  |  |  | 1 | 1 |  | 0 |
| **3** | **Jun-22** | 1 |  |  | 1 |  |  | 1 |  |  | 1 |  |  |
| **4** | **Jul-22** | 1 |  |  |  |  |  | 1 |  |  | 0 |  |  |
| **5** | **Aug-22** | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| **6** | **Sep-22** | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| **7** | **Oct-22** | 0 | 0 | 0 | 4 | 0 | 0 | 3 | 0 | 0 | 1 | 0 | 0 |
| **8** | **Nov-22** | 1 | 0 | 0 | 2 | 0 | 0 | 2 | 0 | 0 | 1 | 0 | 0 |
| **9** | **Dec-22** | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 0 |
| **10** | **Jan-23** | 1 | 0 | 0 | 2 | 0 | 0 | 2 | 0 | 0 | 1 | 0 | 0 |
| **11** | **Feb-23** |  |  |  |  |  |  |  |  |  |  |  |  |
| **12** | **Mar-23** |  |  |  |  |  |  |  |  |  |  |  |  |
|  | **Grand Total** | **1** | **0** | **0** | **12** | **0** | **1** | **11** | **0** | **1** | **1** | **0** | **0** |